

# Solutions

TRAINING & ADVISORY LTD



## MOVING PEOPLE CASE STUDY

### SOLUTIONS TRAINING & ADVISORY

**We enable you to manage your risks by developing your people!**

We deliver training that is engaging, effective, and recognised globally as being unique to the Ambulance community and industry leading.

This very bespoke course is only ever delivered by Paul Meek, the founder of Solutions Training, whose career includes 22 years of experience working within the Ambulance service. Paul holds a wide range of qualifications in training, manual handling, and training design.

Being experts within the Ambulance sector since 1997, we have developed and continue to update our moving and handling training programs, be they instructor led or online. We aim to ensure that Ambulance staff are equipped with our very latest knowledge and skills to ensure patients are moved and handled in a manner that is safe, comfortable, and dignified whilst ensuring that Ambulance staff also keep themselves safe.

Our course materials for both e-learning and practical training are 100% focused to be bespoke to the Ambulance community and have been extensively praised as being of market-leading quality.

Solutions, being at the forefront of its specialist subjects has also designed and manufactured both specialist manual handling products and learning and development materials to meet the needs of its customers.



Solutions successfully delivered our unique training course for moving and handling patients to both the Southeast Coast Ambulance Trust and the Northern Ireland Ambulance Trust during the peak of the COVID-19 pandemic.

#### ***What our learners say:***

On average 92% of our learners rated the quality of the trainer, quality of resources, training methods and course contents as being “Extremely Effective” in assisting the “trainee” to learn and the remaining 8% gave a rating of “Very Effective”.

We are proud to boast that of the 1000’s of learners we have trained, all stated that the course is of value to other ambulance staff and said that they would recommend Solutions Training to others!

#### **CUSTOMER CHALLENGE**

“During the height of the COVID-19 pandemic lockdown, my team was responsible for the clinical training of all the new and returning staff to SECAmb that responded to the national call for help from the NHS for more frontline clinicians. To facilitate this during a period of lockdown, where even essential clinical training was not allowed in a face-to-face format, we needed to deliver an ambulance specific Moving and Handling training course to a large number of new starters quickly, efficiently and safely.”

## THE SOLUTION

Solutions Training and Advisory Ltd had in April 2020 just launched the online course called "Moving People". This course being unique globally as being the only one that is specifically dedicated to ambulance and co responders who need to learn all the theory around patient handling as well as legal matters, spinal mechanics, back care, dynamic manual handling risk assessment, the importance of good communication and the principles of how to move and handle people in a safe, comfortable, and dignified way. The online course exceeding the requirements of awarding bodies meant that ambulance customers could be confident that when staff attended the classroom to learn the practical techniques, they had learnt the required underpinning knowledge put together by experts with huge experience in the ambulance sector. The course included many ambulance-specific filmed scenarios for learners to problem solve. It also meant that some 300 plus staff were trained in a time impossible if it had to be led by a trainer and at reduced cost.

## Customer Feedback

### Northern Ireland Ambulance Trust

*Eddie Shanks*

*Clinical Support Officer*



Solutions have developed manual handling products:

Carry Sheets

Slide Sheets

Handling Belts

Transfer Boards

Rota cushion

Visit Our online shop for more products and details:

[www.movingandhandling.equipment](http://www.movingandhandling.equipment)

Contact at:

[www.solutionstraining.co.uk](http://www.solutionstraining.co.uk)

[enquiries@solutionstraining.co.uk](mailto:enquiries@solutionstraining.co.uk)

Or call:

0775 164 5724

*"Having delivered Moving People courses for many years, the ability for staff to complete the theory online during the Covid 19 pandemic was extremely helpful as they could do it at a time, place, and pace to suit. When they completed the online Moving People course, they attended the classroom to learn the practical skills and the on-line learning was obviously effective as during the day many parts of the on-line learning were quoted and referred to both by students and myself, which confirms to me that this type of blended learning has a big advantage."*

### Southeast Coast Ambulance Trust

*Steve Topley*

*Transition to Practice Manager*



*"The on-line Moving People course provided by Solutions Training and Advisory Limited enabled us to do that quickly and easily. The process involved many new staff spread out over several weeks which the Solutions training team set up extremely quickly, even over weekends and during the May Bank Holidays.*

*The benefits included avoiding travel by our staff during the period of lockdown and reduced face to face contact.*

*We received weekly updates on student progress and detailed anonymously obtained feedback received from the staff which was extremely positive.*

*Overall, the level of support we have received from the Solutions training team has been excellent"*