



Solutions

TRAINING & ADVISORY LTD



SPECIAL EDUCATION - CASE STUDY - 2021

SOLUTIONS TRAINING & ADVISORY

PROUD TO HAVE BEEN DELIVERING OUR TRAINING SOLUTIONS TO SPECIALIST SCHOOLS FOR OVER 20 YEARS!!!

We deliver training that is engaging, effective, and recognised globally as being industry leading and totally unique to the Moving and Handling of people within a Special Education setting.

This very bespoke course is only ever delivered by Paul Meek, the founder of Solutions Training, whose career includes supporting special schools since 1994. Paul holds a wide range of qualifications in training, manual handling, and training design.

Being experts within the Specialist Education sector since 1994, we have developed and continue to update our moving and handling training programmes, be they instructor led or online. We aim to ensure that Special School staff are equipped with our very latest knowledge and skills to ensure their pupils are moved and handled in a manner that is safe, comfortable, and dignified whilst ensuring that school staff also keep themselves safe.

Our course materials for both e-learning and practical training are 100% focused to be bespoke to the Special School community and have been extensively praised as being of market-leading quality.

Solutions, being at the forefront of its specialist subjects has also designed and manufactured both specialist manual handling products and learning and development materials to meet the needs of its customers.



Our team at Solutions Training have successfully delivered our unique training courses for moving and handling (“People Moving People”) to Lancashire Special Schools for over 20 years through our relationship with Lancashire County Council.

Solutions have over the years forged a strong and close relationship, built through mutual respect and a response to the demanding needs of a special education setting which is always evolving and new lifting equipment always being used!

Solutions provide bespoke training solutions through a variety of delivery methods depending on the individual school and pupils needs. Be it face to face train the trainer programmes, our sector specific unique online People Moving People Training course, classroom based specific training or refresher training.

We understand the unique challenges school staff face when handling, moving, and lifting their pupils. With new equipment continuously being manufactured to ease the need for manual lifting, we understand the importance and support the need for continuous staff refresher training to ensure best practices are being used to always keep staff and pupils safe.

We enable you to manage your risks by developing your people!

THE NEED

“Working within the Special Education sector has its own unique challenges. The children and their individual needs are becoming increasingly complex and so is the new equipment used for Moving and Handling them”.

People Moving People training needs to be tailored when handling individuals with special and demanding needs.

CHALLENGE

The key challenge was to ensure the training being delivered met the specific needs of the school's special pupils and that it reflected the particular issues of staff working and handling people with such unique and challenging needs. Also, to ensure that all staff groups, be it, new trainees or existing trainers refreshing their skills were totally engaged in the learning and were provided with the practical solutions to the many challenges of their jobs.

SOLUTION

Solutions worked closely with each of the specialist schools to fully understand the lifting and handling needs they face in their day-to-day roles. A thorough analysis of their learning needs was undertaken by our team in partnership with the school.

The outcome was the implementation of train the trainer programmes, access to our unique online 'People Moving People' course, and classroom-based refresher training programmes, dependent on the existing experience and skills knowledge of their staff.

SUCCESS FACTORS

The key elements of our service solution in achieving a successful outcome were:

- Understanding the unique challenges that Special Education Staff face
- Flexibility in training delivery and tailoring the content of each course to the unique needs of the learner group
- Ability to work with diverse groups – mixed in terms of background, cultures and levels of experience and previous training
- Strong contract management and organisational skills
- "Outstanding" levels of customer service

CUSTOMER FEEDBACK

People Moving People Train the Trainer Course

*Julia O'Connor
Integrated Services Coordinator
Pear Tree School*



Pear Tree School
Achieving the Best We Can in Everything We Do

"Moving and handling Train the Trainer training with Solutions has been the best course I have ever attended. It has given me the skills to deliver the programmes effectively to over 90 staff.

The trainers are so knowledgeable and informative of new equipment and new techniques. The annual refresher courses are invaluable as we are given a great opportunity to problem solve real life issues that occur in our places of work. Our trainer guides us through risk assessments that are relevant to the tasks our staff carry out daily. People are given the opportunity to discuss any aspects of training and practical they need refreshing on. The paperwork we are given to complete for tracking trainees and carrying out competency assessments is straight forward to follow and an excellent long-term record of staff training/competencies.

For me, the ongoing support is one of the best things that Solutions trainers offer. Our children are becoming increasingly complex and so is their new equipment. I have had excellent help with difficult problems and if I email Paul for support, he generally gets back to me almost instantly. Not only is it fantastic to get Paul's perspective on any issues, but it is also great to speak to a specialist trainer who reassures me that I am following correct procedures".

We enable you to manage your risks by developing your people!

**CUSTOMER
FEEDBACK**

*People Moving People Blended Learning
Online and Face to Face Practical Training*

*Jan Wyatt
School Governor
Sir John Thursby School*



"In late 2020 during COVID we asked Solutions to assist us by providing training to a small group of our staff who required hoist training, most of which had not participated in this type of training before. We completed all the theory on how to move and handle pupils in a manner that is safe and dignified by completing the sector specific online People Moving People 21 course which was hugely valuable and reduced the need for classroom training. We found that online training reduced our overall training costs and the need for contact training.

On completion of the course, the staff attended a short practical workshop to learn the practical skills of hoisting. On completion of the course, all that attended the training felt confident and competent on how to apply the skills learnt in a wide range of circumstances within their roles. We found this blended method of training greatly beneficial and cost effective".

**CUSTOMER
FEEDBACK**

E-Learning People Moving People Course

*Carol Howard
PA to the Headteacher
Astley Park School*



"In late October 2020 during COVID we had a need to train 43 of our staff on safe pupil moving and handling methods. Our team undertook Solutions online People Moving People 21 course which is extremely specific to the Special School environment which was great for learner motivation and retention of information learnt.

The feedback from the team was exceptional. On completion of the course Solutions require the learner to provide feedback across 16 dimensions, 98% said that the training and content was extremely relevant and applicable to their roles and 93% rated the overall course as good or above".

The overall feedback rating across all 16 dimensions was rated 91% as good or above".

E-Learning is a flexible and cost-effective way to train!

TO VIEW A DEMO OF OUR ONLINE 'PEOPLE MOVING PEOPLE' COURSE THAT IS BESPOKE TO THE SPECIAL EDUCATION AND HEALTH & SOCIAL CARE SECTORS, PLEASE CLICK THE LINK BELOW

[FREE DEMO](#)

IF YOU HAVE ANY QUESTIONS REGARDING THE TRAINING COURSES WE OFFER PLEASE GET IN TOUCH:

CALL - 01932 880 147

OR

EMAIL - ENQUIRIES@SOLUTIONSTRAINING.CO.UK

OR VISIT OUR WEBSITE WHERE YOU CAN ALSO ACCESS OUR MOVING AND HANDLING EQUIPMENT SHOP:

WWW.SOLUTIONSTRAINING.CO.UK

OR

[EQUIPMENT SHOP](#)

We enable you to manage your risks by developing your people!